



Money Back Guarantee

We are committed to providing an exceptional experience for our clients. We believe in personalized service that offers options that meet your individual needs. You have requested that we provide the following account review services (please let us know if you want to change any of these preferences or have other special requests):

- Meet with you for a full review of the account _____.
- Statements mailed/e-mailed to you on a _____ basis.
- Online access to your account information: Yes / No
- Frequency of other contacts: _____.
- Preferred method of contact: Phone / E-mail / Letter

We are confident that you will find our Investment Management Group services to be exceptional, but if you are unhappy with us for any reason, we will refund to you the asset management fees you have paid to us (asset management fees do not include fees and expenses specifically passed on from any unaffiliated third party like commissions paid to the brokers we direct in executing trades) if you close your Investment Management Group account(s) with us at any time during the first year of service. This Guarantee will be in effect for one calendar year and will expire on the expiration date set forth below. Under no circumstances should you interpret the foregoing as a guarantee that you will receive a return on, or of, your investment. Your investment is not insured by the FDIC or any other federal government agency, is not a deposit of or guaranteed by the bank or any bank affiliate and may lose value.

Customer Signature _____ IMG Signature _____

Customer Name _____ IMG Officer _____

Today's Date _____ Expiration Date _____